

We think the best way to sum up what it's like being a Switchback Mentor is:

“Helping trainees to make choices that reinforce their initial commitment to change”

Here are some more things we came up with...

Having high expectations.  
Working on the assumption  
that trainees will join  
mainstream society whilst  
breaking down the basic elements  
of what that means.

Always focussing on the long-  
term and promoting the slow  
way round.

Helping trainees to try out being a  
new person in different ways.

## SIDE BY SIDE ON THE JOURNEY

Being prepared to be the most  
important person in a trainee's life.  
And working towards that not being  
the case.

Framing everything  
around a trainee's strengths.

Not wanting trainee's change  
more than they do.

Working to discover the  
issues behind the behaviour,  
talking about them and  
figuring out together how to  
manage them so behaviour  
can change.

Holding trainees in unconditional  
positive regard and respecting  
the courage of their endeavour to  
change.

Providing a place where  
trainees can be honest about  
weaknesses, fears, faults and  
secret ambitions.

## TOUGH LOVE

Building an honest  
and frank relationship  
between two adults.

Knowing that we often resist  
what's good for us. Pushing  
trainees into their stretch zone.

Making sure  
trainees feel loved  
and know that you care, whilst knowing it's not personal  
and that it's your job. Not talking about yourself.

Acknowledging the positives of  
previous lifestyles and talking  
about that openly.

Remembering what trainees have to gain.  
Not “selling” Switchback to trainees.

Pulling trainees up  
on any bullshit.

## DIFFERENT FROM THE OTHERS

Not giving trainees anything that might  
build a sense of debt like  
gifts, quick-fix solutions,  
favours or guilt trips.

Offering your commitment  
to trainees in return for their  
commitment to their own change.

Not letting trainees work the system.  
Judging trainees' commitment to  
change and talking openly about how  
you perceive them.